

## Where else can you go for help?

### Aboriginal Legal Service

Legal advice and assistance for Aboriginal people  
9621 1653 (Blacktown office).

### Chamber Magistrate

Information and assistance on legal issues, within the jurisdiction of the local court.  
9895 4145 (Parramatta Local Court)

### Children's Legal Services (Legal Aid)

Under 18's telephone legal advice on criminal justice system. 9am-midnight Monday-Friday, 24hrs  
Saturday-Sunday Youth Hotline 1800 101 810.

Legal advice and representation for young people in all Children's Court matters. 9891 1600  
(Parramatta), 4732 3077 (Penrith).

### Child Support Service (Legal Aid)

Legal advice to both paying and carer parents on child support matters.  
9744 3833 or 1800 451 784.

### Community Justice Centre

Assistance in resolving minor disputes, such as neighbourhood disputes, through mediation.  
9722 6044 (Sydney).

### Consumer Credit Legal Centre

Legal advice on problems with consumer credit contracts or bankruptcy.  
Credit Debt Hotline 1800 808 488.

### Domestic Violence Crisis Line

Emergency support, assistance and referrals.  
1800 656 463, TTY 1800 671 442.

### Domestic Violence Advocacy Service

Legal advice on issues relating to domestic violence.  
8745 6999, Rural 1800 810 784, TTY 1800 626 267,  
Indigenous Women's Legal Access Line  
1800 639 784.

### Family Law Drop-In Service (Legal Aid)

Face-to-face legal advice, on family law.  
No appointment necessary.

323 Castlereagh Street, Sydney, 9219 5000  
9am-5pm Monday to Friday, and

Level 5, 91 Phillip St, Parramatta, 9891 1600  
9am-12pm & 1pm-4pm Monday, Wednesday,  
Friday.

### Immigration Advice and Rights Centre

Legal advice on immigration issues.  
9281 8355.

### Law Access Hotline

Legal information and referral to legal services  
1300 888 529.

### Law Society Community Referral Service

Referrals to private solicitors in your area.  
9926 0300.

### Mental Health Advocacy Service

Legal advice for people with mental illness regarding detention in hospital, rights regarding medication, community treatment orders as well as guardianship.  
9745 4277.

### National Children's and Youth Law Centre

Legal advice for young people on most legal issues except criminal law (see Children's Legal Service).  
9385 9588, or 1800 251 101.

### Tenants Union of NSW

Legal advice and assistance provided to tenants on all tenancy law issues 9251 6590.

### Welfare Rights Centre

Legal advice and assistance about Centrelink benefits. 9211 5300, or 1800 226 028.

### Women's Legal Resource Centre

Legal advice to all women on a wide range of legal issues, including family law, 9749 5533 or  
1800 801 501.



### Street address:

Level 3, Suite 302  
107 Phillip Street,  
Parramatta, NSW 2150

### Postal address:

PO Box 23, Parramatta NSW 2124

Advice ph: 02 8833 0911

Admin ph: 02 8833 0920

Fax: 02 8833 0900

Legal advice, information, referrals  
and advocacy for low-income  
residents of Greater Western  
Sydney

### Service Information for Clients

[www.macquarielegal.org.au](http://www.macquarielegal.org.au)  
email: [Macquarie\\_NSW@clc.net.au](mailto:Macquarie_NSW@clc.net.au)

### **Macquarie Legal Centre**

Macquarie Legal Centre is a Community Legal Centre, which provides legal services to people in Western Sydney. The Centre was established in 1978 and is funded by the State and Federal governments.

Our services are provided by a small team of staff and are enhanced by the contribution of volunteers and students. We are managed by a community based Management Committee.

### **Office Hours**

Monday, Tuesday, Wednesday & Friday  
9.00am - 5.00pm

We are closed between 1 pm and 2 pm.

### **Services Offered at Macquarie Legal Centre**

#### ***Legal Information and Referrals***

Our front office staff can provide information about legal and non-legal services in your local area, and refer you to other services, which may be able to help you with your problem. We can also send you fact sheets and other legal resources to help you understand your legal problem.

#### ***Telephone Legal Advice***

During our telephone advice sessions you can speak directly to a solicitor over the phone and obtain legal advice on a wide variety of legal matters.

Telephone advice operates on Mondays and Thursdays between 2.00pm - 4.30pm.

#### ***Face-to-Face Legal Advice Appointments***

You can make an appointment to come to our office and see a solicitor to obtain legal advice on various legal matters.

Appointments are available during business hours and on Thursday nights.

### **Legal Representation and Casework**

Our solicitors offer representation to a limited number of clients who have problems involving Family Law, Domestic Violence, Victims Compensation, and other civil law matters.

Clients must first attend a face-to-face advice appointment, and must satisfy a means and merit test.

### **Home Building Advocacy Service (HoBAS)**

We offer a service to assist consumers resolve disputes with their builders. The service provides: telephone legal advice, face-to-face appointments, mediation and in some cases, representation at the Consumer Trader and Tenancy Tribunal.

### **Parramatta and Ryde Women's Domestic Violence Court Advocacy Service (WDVCAS)**

We offer support, information, referrals and representation for women applying for Apprehended Violence Orders at Parramatta and Ryde Local Courts.

### **Central West Contact Service (CWCS)**

We have a supervised child contact and changeover service for children and parents who need assistance with contact arrangements.

Hours of operation vary and include weekends.

Fees apply for all services.

Telephone the Contact Service on 9893 7949.

### **Youth Education Project (YEP)**

We offer legal education and resources for youth workers, community workers and their organisations on legal issues that affect young people.

### **Children's Court Assistance Scheme (CCAS)**

We provide information and referrals for children and their families appearing at Bidura and Parramatta Children's Courts. Our staff and a roster of court support workers are at the Children's Courts on each list day.

Telephone the CCAS team at Parramatta Court on 8868 1621.

### **Tenancy Services (WESTS)**

We offer advice and advocacy to tenants in the Auburn, Blacktown, Holroyd and Parramatta local government areas.

We give information and advice to all tenants, including tenants in social housing and to residential parks residents. We also assist tenants with preparing for a hearing at the Consumer, Trader & Tenancy Tribunal, and in some circumstances may represent tenants at the Tribunal.

#### **Need an interpreter?**

If you need a telephone interpreter, call TIS on 131 450

If you have an appointment, a face-to-face interpreter can be organised if you tell us in advance.

#### **How much are our services?**

We are a not-for-profit organisation and most of our services are FREE. If you are happy with our services you may wish to make a donation. Your generosity enables us to help others.

#### **Feedback on our services?**

We are happy to receive client comments and feedback on our services, good or bad. If you wish to make a comment about our service, please ask to speak to the Manager.